



PAPUA NEW GUINEA
JOINT AGENCY TASK FORCE
NATIONAL OPERATIONS CENTRE 19
(JATFNOC19)



STATE OF EMERGENCY

OFFICE OF THE CONTROLLER

EMERGENCY DIRECTION – QUARANTINE No.3

QUARANTINE – ALL HOTELS

1. New Emergency Orders have been issued by the Emergency Controller and are attached to this Direction.
2. Due to failures of both previously listed hotels and persons to adhere to quarantine directions and protocols, Government Designated Facilities (ie quarantine funded by the PNG Government), and Self-Funded Facilities for quarantine (ie quarantine funded by the individual/employer) have been restricted.
3. Hotels that are no longer designated facilities may continue to have persons currently in quarantine as of 6pm, 2 June 2020 quarantine at their hotel;
4. Hotels that are no longer designated facilities shall:
 - a. after 6pm on 2 June 2020 no longer accept persons requiring to be quarantined; and
 - b. immediately inform any person who is booked to quarantine at their hotel that they no longer may quarantine at the relevant hotel; and
 - c. repay to an affected person any deposit or payment to quarantine.
5. Hotels that are either Government Designated Facilities or Self-Funded Facility must forward to covid19-travel@police.gov.pg all quarantine bookings made with them to maintain accurate records of arrivals, unless made by Government. Information that must be provided includes:
 - a. Name of person quarantined;
 - b. Passport number of person quarantined;
 - c. Date of entry into quarantine;
 - d. Date of departure from quarantine;
 - e. any other information as directed by the Emergency Controller or an authorised officer.
6. Each Hotel with persons being quarantined shall make 2 rooms available for use by authorised officers (one for law enforcement personnel and one for medical personnel) free of charge.
7. Each Government Designated Facility or Self-Funded Facility will be responsible for the transport of passengers (Pax) from Jacksons International Airport to their Hotel without detour or delay, unless otherwise arranged with the National Operations Centre.

8. All Pax will be provided face masks and gloves during transport and the driver will not have any physical contact with Pax or Pax luggage and will wear a face mask at all times. Vehicles utilised for transport will be completely disinfected after every use.
9. Rooms will be allocated with keys and instructions prepared prior to the arrival of any Pax. Upon arrival, keys and instructions will be issued and Pax directed to their rooms without delay.
10. Allocated rooms will be limited to a minimum number of floors.
11. The individual Hotel will be responsible for all quarantine related housekeeping, including but limited to the transport vehicle, reception areas, hallways and rooms upon exit. Quarantine cleaning will be as per NDoH guidelines.
12. Hotel security will be placed 24/7 on each floor occupied by Pax to ensure the integrity of the Quarantine is maintained.
13. Floors occupied by Pax will have no other guests occupying rooms on these floors.
14. The floors occupied by Pax will be locked off to all but essential staff members.
15. Upon arrival at their rooms, the Pax will enter and remain within the room, segregated from other persons, for the period beginning on the day of arrival and ending at midnight on the fourteenth day after arrival into PNG.
16. A couple or family may be quarantined together should they enter PNG on the same flight.
17. Pax unable to live independently without ongoing or regular support due to significant health needs, and their carers, who arrive in PNG from overseas may also be quarantined together, with suitable arrangements being made for accommodation.
18. PAX may only leave their designated room prior to the expiration of their 14-day quarantine:
 - a. for the purpose of obtaining emergency medical care;
 - b. with authorisation of the Emergency Controller for seeking non-emergency medical care or medical supplies;
 - c. in an emergency; or
 - d. for any reason approved in advance by the Emergency Controller or his delegate.
19. Under no circumstances are visitors to Pax permitted.
20. Where possible, arrangements may be made by the Hotel management for Pax to leave the rooms for short periods. This is to be supervised at all times and with no interaction with members of the public. Health, hygiene and PPE protocols are to be observed.
21. Non-compliance with the Order by a non-PNG Citizen or non-PNG Permanent resident shall result in the either:
 - a. Immediate deportation, the cost of which shall be borne by that person, and /or
 - b. Legal action taken for the breach of the Controllers Order.
22. Responsibility for compliance will also be borne by each hotel and any breaches may result on punitive action.
23. Upon arrival at the Hotel:
 - a. Pax will go directly to their assigned room;

- b. Contact with any guest or staff member shall not occur;
 - c. Upon entry to their room, the door will be locked and the Pax will remain within the room for the duration of the 14 days;
 - d. No visitors are allowed including into rooms;
 - e. Meals will be delivered to the rooms, 3 times per day as per the schedule.
 - f. Meals will be delivered to the door for the occupant to collect.
 - g. There will be no contact with staff members.
 - h. There will be a set menu per day, and assistance will be provided for any specific dietary requirements;
 - i. Meals will be served with disposable cutlery and crockery;
 - j. All room waste will be placed in rubbish bags provided;
 - k. All waste bags will be retained within the room until a coordinated collection is arranged;
 - l. Cleaning and housekeeping services will not be provided;
 - m. Fresh towels, linen and additional amenities will be available upon request, delivered to the door;
 - n. Room service (food) and other items (books, magazines, alcohol (limits apply)) may be purchased through the Hotel at the discretion of the Hotel at the occupants' expense;
 - o. Alcohol consumption is to be moderated;
 - p. The health and wellbeing of the Pax is to be monitored throughout the duration of the quarantine period;
 - q. Police and/or Correctional Services staff may conduct random compliance testing to ensure the integrity of the quarantine;
 - r. All breaches of the quarantine protocols are to be reported;
 - s. A mask and surgical gloves are to be provided to each Pax for use only in the case of an Emergency evacuation;
 - t. There shall be no Pax access to any Hotel facilities including but not limited to the bars, gym, pools, lounges etc;
 - u. Should an alarm sound and an evacuation is required, contact is to be minimised and social distancing adhered to;
 - v. Should a Pax become ill or start showing any symptoms of the Covid19 virus, contact medical services and the National Operation Centre;
 - w. No person with Covid19 like symptoms shall leave their room without the written authority of the Emergency Controller except in the case of an emergency.
24. No person shall be released from quarantine unless they have been certified to be released by the Emergency Controller or registered medical practitioner in compliance with this Direction and the Emergency Orders.
25. A medical practitioner who releases a person from quarantine shall provide the COVID-19 MEDICAL CLEARANCE CERTIFICATE to the Emergency Controller by email covid19-travel@police.gov.pg within 24 hours of the clearance being provided.
26. If a person displays symptom of, or is suspected of having COVID-19 the Hotel must contact the medical services and the Emergency Controller and notify him, of:
- a. persons name
 - b. room number; and
 - c. date of entry into quarantine.
27. If a person is suspected of having COVID-19 the Hotel must not allow that person to leave their room unless authorised to do so by the Emergency Controller, an authorised officer, or in the case of an emergency.
28. Government Designated Facilities or Self-Funded Facilities shall report all breaches of non-compliance with these Orders to the Emergency Controller.
29. Notwithstanding the content of the above direction, reasonable assistance will be provided in the event of a medical or other emergency.

30. Failure to comply with this Direction by a person required to quarantine, Government Designated Facilities, Self-Funded Facility or medical practitioner is an offence under the *Emergency (General Provisions) (COVID 19) Act 2020*. Non-Compliance with this direction can result in a fine not exceeding K50,000.00 if a person or K500,000.00 if a corporation.

David Manning, MBE, DPS, QPM
Emergency Controller



Date: 10 June 2020